# Resource Directory of Services for Older Adults and Adults with Disabilities in Chesterfield County

Compiled by the Chesterfield Council on Aging 2004 – 2005

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Prepared and Published by: Chesterfield Council on Aging

Funded by:

CJW Medical Center Chippenham & Johnston-Willis

# **INTRODUCTION**

How do I find out about my social security benefits and what is the phone number? How can I find out what services are available for my parents? What resources are available for caregivers? The answers to these and many other questions about resources and services for older and disabled adults can be found in this directory.

The Resource Directory of Services for Older Adults and Adults with Disabilities was prepared by the Chesterfield Council on Aging, (formerly known as the Chesterfield County Long Term Care Council) and is intended for a wide audience, including older and disabled adults, their families, caregivers, health professionals, providers of social services and others who have a special interest in the field of aging. The directory contains the names, addresses, telephone numbers (toll-free, whenever possible) and websites of organizations that offer health information, legal aid, educational opportunities, social services, consumer advice, or other assistance.

We have included public and not-for-profit agencies, professional societies, private groups and voluntary programs. These organizations deal primarily with older and disabled adults and their families. We have tried to include as many groups as possible. Please keep in mind, that the Chesterfield Council on Aging does not recommend or endorse specific organizations.

Following the introduction, local county agencies are listed and their services described. Other resources are arranged alphabetically by category in the table of contents.

Every effort has been made to include accurate information. Because this type of information is subject to change, we encourage you to update telephone numbers and addresses periodically.

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# CHESTERFIELD COUNCIL ON AGING

# **Background**

The Chesterfield County Board of Supervisors established a Long Term Care Coordinating Committee in 1983 in response to Senate Bill 219 passed by the Virginia General Assembly. The mission of the committee was to support the development of community based resources and to avoid the inappropriate institutionalization of impaired elderly and disabled adults. In 1987, this committee was expanded to encompass the Long-Term Care Council. Since that time the Council has been very active. It has received both State and National recognition. In August 2004, the Council changed its name to Chesterfield Council on Aging.

#### THE MISSION STATEMENT

The Chesterfield Council on Aging seeks to enhance the quality of life for older adults and adults with disabilities through education, advocacy and community service.

# Chesterfield-Colonial Heights Department of Social Services

P.O. Box 430 Chesterfield, VA 23832

Telephone: (804) 748-1100

www.chesterfield.gov

#### • ADULT PROTECTIVE SERVICES

Protective services are provided to aged, blind and disabled adults who are unable to protect themselves from neglect, abuse and exploitation. Protective services may include individual and family counseling, referral for legal representation or health care and arranging guardianship or other living situations.

#### COMPANION SERVICES

Services include personal and housekeeping tasks for individuals who are unable to perform such tasks. Eligibility based on income.

#### FOOD STAMPS

Financial assistance to qualified individuals, for the purchase of necessary food items.

#### FUEL ASSISTANCE

Financial assistance may be offered to qualified individuals, for the purchase of necessary fuel during peak periods.

#### INFORMATION AND REFERRAL SERVICES

Provides assistance answering questions and locating appropriate resources to meet individual needs of the adult population, including emergency needs.

#### PLACEMENT SERVICES

Help in locating appropriate adult care residence, screening for placement in a Nursing Home or Personal Care, Adult Day Care, and Respite Care Services by way of the Medicaid Program.

#### • TRANSPORTATION SERVICES

With at least two weeks notice of need for transportation to medical appointments, transportation may be provided by agency.

## **Chesterfield County Disability Services Board**

Telephone: (804) 751-4142 <u>Ukejen@chesterfield.gov</u>

Serves people with physical and sensory disabilities in Chesterfield County.

The Extension Office offers an extensive list of publications as well as services that will help you make decisions to improve the quality of your life. Most information is free. Some workshops require a modest fee to attend.

#### **Chesterfield Extension Services**

6807 Mimms Loop P.O. Box 146 Chesterfield, VA 23832 (804) 751-4401 phone (804) 751-0515 fax www.chesterfield.gov

- Financial management counseling and information
- Food safety, food preservation, and food buying information
- Nutrition counseling and information
- Home and yard pest, plant disease identification; pesticide recommendation
- Recycling information
- Services/referrals for limited resource and bi-lingual populations
- 4-H youth development
- Volunteer opportunities

### **Chesterfield Health Department**

P.O. Box 100 9501 Lucy Corr Circle Chesterfield, VA 23832

Telephone: (804) 748-1975

www.chesterfield.gov

#### MEDICAID NURSING HOME PRE-SCREENING

In cooperation with the Department of Social Services, people who are requesting nursing home placement and anticipate using Medicaid as a payment source are screened to determine the level of care needed. This screening is free of charge. Phone (804) 748-1975

#### INFLUENZA AND PNEUMOCOCCAL IMMUNIZATION PROGRAM

Annually, October through December, influenza (flu) and pneumococcal immunizations are available for senior citizens, aged 65 years and over, and to other individuals identified as being in a high-risk group. Pneumococcal immunizations are not indicated annually. These immunizations are offered at clinics located at the Health Department and other community sites. Fees vary according to the cost of the vaccine. Phone (804) 748-1975

#### COMMUNICABLE DISEASE PROGRAM

Provides identification and investigation of outbreaks, routine immunizations and immunizations required for travel. Phone (804) 748-1975

#### COMMUNITY HEALTH INFORMATION

Provides information and services to promote health in the community. Phone (804) 748-1691

#### ENVIRONMENTAL HEALTH

Management of environmental complaints, well and septic system evaluations, public food establishment evaluations, consultation services and rabies control. Phone (804) 748-1691

#### VITAL STATISTICS

Provides information and statistics on the community. Includes death certificates. Phone (804) 748-1691

# Chesterfield Mental Health/ Mental Retardation and Substance Abuse Services

P.O. Box 92

6801 Lucy Corr Boulevard

Chesterfield, VA 23832

Telephone (804) 748-1227

Fax (804) 768-9283

TDD (804) 768-7200

Office hours: Monday thru Friday,

8:30 A.M.-5:00 P.M.

**CRISIS PHONE # 748-6356** 

www.chesterfield.gov

# SERVICES FOR OLDER ADULTS

- OUTPATIENT MENTAL HEALTH COUNSELING
- PSYCHIATRIC SERVICES
- CRISIS INTERVENTION
- HEALTHY AGING
- WORKSHOPS & CLASSES
- SPEAKERS BUREAU

# **Chesterfield County Parks** & Recreation Department

P.O. Box 40 6801 Mimms Loop Chesterfield, VA 23832 (804) 748-1623 TDD (804) 748-1127 www.chesterfield.gov

Our Community Centers offer older adult programs 5 days a week.

Bensley Community Building 2900 Drewrys Bluff Rd., Chester, VA (804) 275-5321

**Ettrick Community Building** 20400 Laurel Rd., Ettrick, VA

#### **Older Adult Programs**

The Chesterfield Parks and Recreation Dept. offers a wide variety of activities and programs, throughout the county, to suit your leisure interests. Older Adults are invited to participate and recreate. Activities include:

- - Art classes Craft programs
  - Dance classes and evening dances
  - Fitness and exercise
  - Walking club
  - Day trips
  - Sports
  - Special Interest programs
  - Various Card Clubs
  - Pot Lucks
  - Special theatrical productions

#### **Chesterfield County Public Library**

P. O. Box 297 9501 Lori Road Chesterfield, VA 23832

Information Hours Line: 804-751-4955

www.library.co.chesterfield.va.us

The mission of the Chesterfield County Public Library is "to inspire, enlighten, entertain, and educate by bringing people and information services and resources together." The Library provides programs and services to people of all ages and backgrounds.

Bon Air Library	320-2461
9103 Rattlesnake Road Richmond, VA 23235	
Central Library	748-1774
9501 Lori Road Chesterfield, VA 23832	
Chester Library	706-1758
11800 Centre Street Chester, VA 23831	

Clover Hill Library	- 739-7335
6701 Deer Run Drive Midlothian, VA 23112	
Enon Library	- 530-3403
1801 Enon Church Road Chester, VA 23836	
Ettrick-Matoaca Library	- 526-8087
4501 River Road Ettrick, VA 23803	
LaPrade Library	- 276-7755
9000 Hull St. Richmond, VA 23236	
Law Library	751-4986
9500 Courthouse Road, Chesterfield, VA 23832	
Meadowdale Library	- 743-4842
4301 Meadowdale Blvd. Richmond, VA 23234	
Midlothian Library	- 794-7907
521 Coalfield Road Midlothian, VA 23113	
Outreach Services	- 748-1768
521 Coalfield Road Midlothian, VA 23113	

## All Chesterfield County Libraries have resources for the disabled.

The following is a list of programs and services created with our adult patrons in mind:

#### • "Freedom and Democracy" Lectures

Freedom is vital to the American way of life. This lecture series features speakers who contemplate the many ideas and issues surrounding the protection of our freedom. Call 768-7941 for information about upcoming lectures and locations.

#### "Tuesday Night Westerns" at Meadowdale Library

In the fall and spring of each year, Meadowdale Library presents the "Tuesday Night Westerns" program series. Favorite cowboy films from the late '30's, '40's, and '50's are shown, preceded by 15-minute chapters of a serial film. Stars of the films include Johnny Mack Brown, Gene Autry, Roy Rogers, and many more. The fun begins at 7:00 PM and ends around 8:45 PM. Call 743-4842 for more information.

#### • "Get in the Know" at LaPrade Library

This monthly informative program encourages adults to learn more about their community. It is made possible by the cooperative efforts of the Chesterfield County Public Library, the Friends of the Library, and Chesterfield County Parks and Recreation. Call 276-7755 for more information.

#### • "Celebrating Seniors" at Central Library

This monthly program engages speakers, performers, and storytellers selected especially for the education and enjoyment of the County's senior population. The program series begins in September of each year and continues through the following May. Tea and refreshments are provided by the Friends of the Library. For more information, call 748-1773.

#### • "The Art Show" at Chester Library

Chester Library features a monthly show displaying work of local artists. The public is invited to meet the featured artist at the opening reception held the first Saturday of the month (except July) from 3:30 PM to 5:30 PM. The opening reception is sponsored by the Chesterfield Center for the Arts at Chester Foundation. For more information, call 748-6314.

#### • Book Discussion Groups

Book discussion groups are held at all library branches on a monthly or biweekly basis. Book selections include Great Books, current nonfiction, popular fiction, mysteries, and short stories. Call your local branch for more information.

#### • Volunteer Opportunities

The Friends of the Library is a nonprofit organization whose purpose is to help the Library achieve its objectives. Participate in fund-raising projects, volunteer to help with hosting cultural events, special community programs and book talks, and advocate for the library at the legislative level. Call 748-1772 for more information about volunteering at the Library.

#### • Homebound Library Service

The Outreach Services department provides Homebound Library Service for individuals that cannot get to the Library. If you are a resident of Chesterfield County, and unable to visit the Library because you are confined at home, we will bring library service to you. Library materials available to homebound customers include books, videos, audiocassettes, CDs, and DVDs. Books will be delivered to your home free of charge. To receive Homebound Library Service, please call Outreach Services at 748-1768, or email us at booksathome@chesterfield.gov.

The Senior Advocate's Office was created to provide leadership and direction as Chesterfield County seeks to meet the needs of an increasingly older population. The Senior Advocate's Office offers information and referral, and promotes and coordinates services for:

# Senior Advocate Chesterfield County

7000 Lucy Corr Boulevard P. O. Box 520 Chesterfield, VA 23832 Phone (804) 768-7878 Fax (804) 748-7915 petersond@chesterfield.gov

- Older adults who want to remain active and independent, and be vital contributors to their communities through volunteer and employment opportunities.
- Older adults who may need assistance to remain as independent as possible.
- Caregivers to older adults, including those who may themselves be older and need assistance.

#### **Summary of Services:**

- Information about and referrals to services and resources relating to issues of aging and caregiving.
- Promotes and coordinates services and resources for older adults and their caregivers.
- Advocates and serves as a spokesperson for older adults and their caregivers at the local, state and national level.

#### LUCY CORR VILLAGE

6800 Lucy Corr Blvd. P.O. Drawer 170 Chesterfield, VA 23832

Telephone (804) 748-1511 Fax (804) 796-6285 www.lucycorrvillage.com

#### **Lucy Corr Village**

A non-profit long-term care/continuum care community delivering long term care services in the Chesterfield County, Tri-city and Richmond metropolitan areas since 1970. Lucy Corr Village is located at the Chesterfield County Government Complex and is governed by the Chesterfield County Health Center Commission.

Lucy Corr Village serves central Virginia as a teaching center for geriatric education for local nursing schools, community colleges, and VCU/MCV Schools of Medicine, Social Work and School of Allied Medical Professions. Courtyard residents and their families also enjoy the convenience of amenities including an on-site Health Care center, beauty shop, pharmacy, rehab center, computer lab, chapel, library and gift shop.

#### Health Care Center

Health Care Center has 240-bed licensed beds for skilled and nursing care services. The Health Care Center is among the 10 per cent of long-term care facilities accredited by Joint Commission On Accreditation of Healthcare Organizations (JCAHO) for standards of excellence. Lucy Corr is dedicated to providing cost-effective, quality medical services including skilled nursing care, post acute medical and rehabilitative services in addition to long-term nursing care. Residents, families and staff benefit from the latest in geriatric medical research and development. Residents of the Health Care Center receive 24-hour support from licensed RNs, LPNs, and certified nursing assistants in state-of-the-art accommodations.

#### Rehabilitation Center

The 16-bed skilled transitional rehabilitation center provides comprehensive geriatric rehabilitation and convalescent services. Full-time licensed professionals provide physical, occupational and speech therapy 6 days per week. Comprehensive discharge planning includes a home visit by the staff prior to discharge. The Center is spacious and complete with exercise equipment, assistive and adaptive devices, a hydrotherapy area, a large, fully equipped kitchen and living area for training in activities of daily living.

#### • The Courtyard Assisted Living Center

The Courtyard at Lucy Corr Village has 48 private resident apartments. Residents are encouraged to bring in their personal furnishings, lamps and bed linens. Rental furniture is available upon request. Courtyard residents enjoy common areas with a gracious living room, a fully equipped country kitchen, a resident lounge and entertainment room, an activities solarium, a beautifully appointed dining room, resident laundry facilities and an outdoor veranda overlooking the Courtyard gardens. The Courtyard provides three levels of assisted-care services – residential, moderate and intensive assisted care. In addition to personal care assistance, emergency call system and a full range of activities and social programs to meet residents' interests and abilities.

#### Adult Day Center

The Adult Day Center at Lucy Corr Village is a community-based day program offering a stimulating, fun environment that encourages creativity, socialization, and continued learning. Adult Day Center services provide respite for families and caregivers. It offers an alternative to costly in-home and nursing-home services. Trained staff members, certified in CPR, as well as medication management, supervise all programs at the Center. The daily program fee includes nutritious morning and afternoon snacks, and lunch served in the beautiful Courtyard Dining Room. Hours of operation are Monday through Friday, from 7:15a.m. until 5:30p.m.

# Senior Connections, The Capital Area Agency on Aging

Main Office: 24 E. Cary Street

Richmond, VA 23219

Telephone (804) 343-3000 Toll Free 1-800 989-2286

Office hours: Monday-Friday 8:30 a.m. – 5:00 p.m.

www.seniorconnections.va.org

#### **Senior Connections**

Chesterfield Office

Lucy Corr Village 6800 Lucy Corr Boulevard P.O. Box 170 Chesterfield, VA 23832 (804) 748-1133

Senior Connections was established in 1973 and is part of a nationwide network of Area Agencies on Aging that provide information, advocacy and direct services to seniors and their families. Our goal is to serve as a primary resource in the community for seniors and caregivers who need assistance with planning for and making decisions later in life. Our programs and services help identify and locate the most appropriate soluntions based on personal needs.

- **Meal Programs:** Friendship Cafes provide socialization and a nutritionally balanced noon time meal. Home Delivered Meals provide one hot meal, up to 5 days per week, to low income, homebound elderly who are unable to prepare their own meals and have no one available to assist them.
- Short Term Home Care: Personal care service assists an individual with their desire to continue to live at home during an interim period as plans are made for more permanent long term care arrangements.
- **Resource Coordination:** Assists seniors to locate, apply for, receive, and maintain needed community services. Services may be directly offered by Senior Connections or other human service agencies.
- Senior Employment: Offers two employment service programs for seniors interested in reentering the workforce. The Senior Community Service Employment Program provides part-time employment opportunities in community service work to assist economically disadvantaged seniors age 55 and older. The Job Referral File provides seniors age 60 and older, with a resource that will place job seekers in available positions.
- Volunteer Money Management: Volunteers provide budget set-up, check book balancing, and bill paying services for persons who remain in control of their finances, but need some help keeping things in order.

- Long Term Care Ombudsman: Ombudsman Volunteers visit with seniors living in long-term care facilities to ensure their satisfaction with the services and care provided by the facility where they reside.
- **Foster Grandparent Program:** Seniors, age 60 or older, who serve as mentors, tutors, and caregivers for children and youth with special needs. They work a minimum of 20 hours per week in designated volunteer agencies such as hospitals, schools, and juvenile centers.
- Volunteer Opportunities: The Volunteer Coordinator maintains an on-going system of volunteer opportunities available, which includes the Retired Senior Volunteer Program (RSVP), Senior Medicare Patrol, and Money Management.
- **Newsletter:** Mature Life, a bi-monthly newsletter, featuring news of interest to older adults such as professional advice, community activities, benefit updates, and health education.

#### **SeniorNavigator**

600 East Main Street Suite 360 Richmond, VA, 23219 Phone (804) 827-1280

www.SeniorNavigator.com

SeniorNavigator is a non-profit organization that combines the Internet with a network of volunteers to provide information about health and aging resources for seniors, their family members and caregivers. The information focuses on senior related issues such as health and aging, financial concerns, legal questions, health care facilities, assisted living and independent housing, fitness programs, support groups and more.

The information is organized on the website and allows you to search using your ZIP code. Searching by ZIP code identifies the resources available in your community.

For those not having computer or Internet access, the Chesterfield County Library and all branch libraries offer free access and assistance with the website.

# **ADULT DAY CARE CENTERS**

These centers provide activities as well as nutritional programs to stimulate and maintain daily functioning. This allows families the freedom to work and/or provide respite for the caregiver. The centers are typically open Monday – Friday from 6 a.m. to 6 p.m.

Adult Care Services	261-0205
Alternative Adult Services	264-6450
Circle Center Adult Day Services	355-5717
Ginter Hall Assisted Living South	794-7770
Ginter Hall West Adult Day Care	741-9494
Hanover Adult Center, Inc	
Lucy Corr Village Adult Day Care	748-1511
Mary Carter Beacon House	861-1890
Petersburg Adult Care Health Center	861-1353
Richmond Community Senior Center & Adult Care, Inc  1 Brenton St Richmond, VA 23222  www.rcscadultdaycarecenter.com	329-7272

#### ADULT PROTECTIVE SERVICES/ELDER ABUSE

These programs offer information, referral, and follow up to families or individuals who have or are believed to have experienced abuse of some form. Abuse may be physical, mental, financial, or neglect. If in doubt as to whether it is abuse, call and discuss it with an agency representative.

<b>Chesterfield-Colonial Heights Department of Social Services</b> 748-1100
9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832

Crater District Area Agency on Aging	732-7020
23 Seyler Drive - Petersburg, VA 23805	
www.CDAAA.org	

Office of the State Long Term Care Ombudsman ------ 565-1600 530 East Main St. Suite 800 - Richmond, VA 23219 ----- 1-800-552-3402 www.vaaaa.org/longterm.html

Senior Connections, The Capital Area Agency on Aging ------ 343-3000 24 E. Cary Street - Richmond, VA 23219 ------ 1-800-989-2286 www.seniorconnections.va.org

# ADVOCACY RELATING TO OLDER OR DISABLED ADULTS

This is a program to help you resolve concerns or complaints. Key areas monitored include residents living in nursing homes, adult care, and assisted living facilities. Technical information and advocacy on aging issues is provided in specific areas.

AARP State Office ------819-1902 707 East Main Street, Suite 910 - Richmond, VA 23219 www.aarp.org

Crater District Area Agency on Aging23 Seyler Drive - Petersburg, VA 23805  www.CDAAA.org	732-7020
Office of the State Long Term Care Ombudsman530 East Main St. Suite 800 - Richmond, VA 23219www.vaaaa.org/longterm.html	
Senior Connections, The Capital Area Agency on Aging 24 E. Cary Street - Richmond, VA 23219www.seniorconnections-va.org	
Senior Medicare and Medicaid Patrol Project (Fraud) Toll Free Number	
Virginia Association of Area Agencies on Aging530 East Main Street, Suite 800 - Richmond, VA 23219  www.vaaaa.org	644-2804
Virginia Board for People with Disabilities	786-0016
Virginia Department for the Aging	662-9333
YWCA Women's Victim Advocacy Program	643-0888
Victims of Rape or Domestic Violence Chesterfield YWCA Hotline www.ywca.org	796-3066

# ALZHEIMER'S DISEASE

These agencies provide a variety of services to meet the needs of those with Alzheimer's Disease/dementia and their caregivers.

Alzheimer's Association, Greater Richmond Chapter967-2580
4600 Cox Road, Suite 130 - Glen Allen, VA 23060 Helpline967-2589
Toll Free1-800-598-4673
Area Support Groups (call for extensive listing)967-2580  www.alz.org
Alzheimer's Association, Petersburg Branch 518-1293 P. O. Box 1808 – Petersburg, VA 23805
Alzheimer's Support Group Information (Meeting locations) 967-2580
The Assisted Living facilities that offer Alzheimer's Care in the Chesterfield area are:
<b>Bon Secours Retirement Community</b>
<b>Dunlop House Assisted Living and Alzheimer's Care</b>
Morningside at Bellgrade379-2800
2800 Polo Parkway - Midlothian, VA 23113  www.morningsideassistedliving.com  1 (888) 406-1576
Southerland Place
The Chesterfield at Brandermill Woods 379-7100 2100 Brandermill Parkway - Midlothian, VA 23112 www.brandermillwoods.com
The Nursing Home facilities that offer Alzheimer's Care in the Chesterfield area are:
Colonial Heights Health Care Center526-6851 831 Ellerslie Avenue - Colonial Heights, VA 23834

Hopewell Health Care Center	458-6325
905 Cousins Avenue – Hopewell, VA 23860	
John Randolph Health Care Center	452-3600
P. O. Box 1626, 409 West Randolph Road- Hopewell, VA 23860 <a href="http://johnrandolphmed.com">http://johnrandolphmed.com</a>	
Lucy Corr Village Health Care Center	748-1511

# AREA AGENCIES ON AGING

These agencies provide a variety of services to meet the needs of older adults.
Crater District Area Agency on Aging732-7020 23 Seyler Drive - Petersburg, VA 23805 www.CDAAA.org
Senior Connections, The Capital Area Agency on Aging Chesterfield County Office
Senior Connections, The Capital Area Agency on Aging 343-3000 Toll Free Number1-800-989-2286 24 E. Cary Street - Richmond, VA 23219 www.seniorconnections-va.org

# ASSISTED LIVING

These residential communities provide 24-hour care and supervision. They vary from fully independent to nursing support. The level of care varies widely, as does the cost.		
Beaufont Towers	320-1412	
7015 Carnation Street - Richmond, VA 23225		
www.beaufonttowers.com		
<b>Bon Secours Retirement Community</b>	748-7000	
6701 Ironbridge Parkway - Chester, VA 23831		
<b>Dunlop House Assisted Living</b> 235 Dunlop Farms Boulevard - Colonial Heights, VA 23834	520-0050	

#### www.dunlophouse.com

Ginter Hall South Assisted Living794-7770 11300 Mall Court - Richmond, VA 23235 www.ginterhall.com	0
Hodges' Manor745-6074 410 Adkins Road - Richmond, VA 23236 www.tlchoices.com/hodgesmanor	4
Morningside at Bellgrade	
Southerland Place	4
The Chesterfield at Brandermill Woods	0
<b>The Courtyard at Lucy Corr Village</b> 748-1511 P.O. Drawer 170, 6800 Lucy Corr Blvd Chesterfield, VA 23832	
Totty Metro	1

SEE YELLOW PAGES: RETIREMENT AND ASSISTED LIVING COMMUNITIES

# BEREAVEMENT SUPPORT GROUPS/WIDOWED GROUPS

These agencies and support groups provide a variety of services and support for those that have lost a loved one. Please note all Hospice organizations have bereavement support services for their client's families.

Compassionate Friends	254-0588
<b>Depression Support Group - Tucker's Pavilion</b> 7101 Jahnke Road - Richmond, VA 23225	323-8695
Widowed Support Group – Woody Funeral Home	288-3013

# **CARE MANAGEMENT SERVICES**

These are private companies and non-profit organizations that offer a wide variety of coordination and referral services to families coping with the care of a relative or disable adult.

Life Solutions	794-9599
Mature Options 10124 W. Broad Street, Glen Allen, VA 23060	282-0753
Senior Advocacy Management	355-0966
Senior Connections, The Capital Area Agency on Aging Toll Free Number	

# **CLOTHING AND THRIFT STORES**

Clothing and general household goods are offered at reduced prices. Some require a screening process to determine need. Some clothing is preowned.

**Adaptive Equipment**-----521-4916

Chesterfield-Colonial Heights Alliance for Social Ministry (CCHASM)
P.O. Box 341 - Chester, VA 23831 ------796-2749

Goodwill Industries, Inc.	745-6300
6301 Midlothian Turnpike - Richmond, VA 23225 www.goodwillrichmond.org	
Goodwill Pickwick Plaza	520-7122
24 Pickwick - Colonial Heights, VA 23834	
Goodwill Southside Plaza	230-4935
4646 Southside Plaza - Richmond, VA 23234	
Salvage Barn	231-1187
5240 Hull Street Road - Richmond, VA 23224	
Salvation Army	524 0550
415 Boulevard - Colonial Heights, VA 23834	
10364 Midlothian Turnpike - Richmond, VA 23235	330-9076

# **COUNSELING SERVICES**

These agencies are focused on offering services surrounding mental health issues. They are available to individuals or their caregivers. Fees are collected; insurance, Medicare and Medicaid may be accepted. The services vary from immediate protection to referral to long-term solution agencies.

Adult Protective Services Chesterfield Dept. of Social Services 748-1100 P.O. Box 430, 9501 Lucy Corr Circle - Chesterfield, VA 23832 www.chesterfield.gov\humanservices\socialservices\default.asp
Alcoholics Anonymous, Richmond Intergroup, Inc. ————————————————————————————————————
<b>Chapman Senior Care</b> 741-7500 1403 Pemberton Road, Suite 306 - Richmond, VA 23233
Chesterfield Dept. of Mental Health & Mental Retardation 748-1227 6801 Lucy Corr Blvd Chesterfield, VA 23832 TDD 768-7200

Crisis Intervention	748-6356
www.chesterfield.gov	
Life Solutions 1233 Mall Drive - Richmond, VA 23235	794-9599
<b>Resources for Independent Living</b>	353-6503
• Chesterfield Office	743-3798
Petersburg Office 1845-A Fort Mahone Rd Petersburg, VA 23805	862-9338
Women's Victim Advocacy Program (YWCA) P. O. Box 1028 - Chester, VA 23831 www.ywcarichmond.org	796-3066

See "Counselors" in Yellow Pages for Other Listings

# CRIME PREVENTION/CONSUMER PROTECTION

These agencies offer help in protecting yourself from being a victim of a crime. They also will provide information regarding businesses you may consider using. They also can help you with settlement if a company does not honor its agreement.

also can help you with settlement if a company does not honor its ag	reement.
Agriculture and Consumer Services P.O. Box 163 - Richmond, VA 23218 www.dacs.state.va.us	786-2042
Better Business Bureau	648-0016
Better Business Bureau Eldercare Fraud	780-2222
Chesterfield Extension Service Consumer Credit Counseling 6807 Mimms Loop - Chesterfield, VA 23832	751-4401

#### www.co.chesterfield.va.us/extension

Chesterfield Police Department Non-Emergency748-1252 P.O. Box 140 - Chesterfield, VA 23832 www.chesterfield.gov	1
Chesterfield Police Department 748-126	6
Crime Prevention 674-7006 ext 112	
2730 Hicks Road - Richmond, VA 23235	
Community Support offers classes in home safety, self-defense, and prevention of vanda www.chesterfield.gov	lism.
<b>Chesterfield TRIAD</b> 717-626	6
P.O. Box 7 - Chesterfield, VA 23832	
www.vaag.com/protecting/TRIAD	
Consumer Affairs/Citizens Assistance 786-204	2
P.O. Box 163 - Richmond, VA 23218	
Consumer Complaints on Public Entities 1-800-552-794	5
Bureau of Insurance P.O. 1157 - Richmond, VA 23218	
www.state.va.us\scc	

# **CRISIS INTERVENTION**

These agencies are focused on emergency interventions and offer services surrounding mental health issues. They are available to individuals or their caregivers. Fees are collected; insurance, Medicare and Medicaid may be accepted. The services vary from immediate protection to referral to long-term solution agencies.

Adult Protective Services Chesterfield Dept. of Social Services -- 748-1100 P.O. Box 430, 9501 Lucy Corr Circle - Chesterfield, VA 23832 www.chesterfield.gov\humanservices\socialservices\default.asp

Alcoholics Anonymous, Richmond Intergroup, Inc. ----- 355-1212 Alcoholics Anonymous, AlAnon/AlAteen ----- 353-4885 3600 West Broad Street Suite 684 - Richmond, VA 23230-4916

#### www.aa.org

Chesterfield Dept. of Mental Health & Mental Retardation 748-1227
6801 Lucy Corr Blvd Chesterfield, VA 23832 TDD 768-7200
<b>Crisis Intervention</b> 748-6356
www.co.chesterfield.va.us.gov
Women's Victim Advocacy Program (YWCA)796-3066
P. O. Box 1028 - Chester, VA 23831
www.ywcarichmond.org

# **DENTAL SERVICES**

These programs offer information and services to meet your dental needs. Some clinics offer services at a reduced rate and may require a screening to qualify.

Cross-Over Clinic	233-5016
Donated Dental Services	264-9010
Lucy Corr Dental Clinic - opening soon6800 Lucy Corr Boulevard - Chesterfield, VA 23832	748-1511
MCV Dental Clinic520 N 12 <sup>th</sup> Street - Richmond, VA 23298	828-9190
Virginia Dental Association - Denture Help Program	

# DISABLED SERVICES

deliveries and other services available to disabled adults.	,
Disability Services Board	748-1307
<b>Department of Rehabilitative Services Chesterfield Office</b>	
Greater Richmond Chapter of the American Red Cross P.O. Box 655 - Richmond, VA 23205 www.redcross.org/va/Richmond	- 780-2250
<b>Johnston-Willis Hospital Disabled Driving Instructions</b> 1401 Johnston Willis Drive, Richmond, VA 23235	- 330-2145
Meals on Wheels of Greater Richmond	-673-5035
<b>Resources for Independent Living</b>	- 353-6503
• Chesterfield Office	
• Petersburg Office 1845-A Fort Mahone Rd - Petersburg, VA 23805	-862-9338
United Way of Greater Richmond	
Information & Referrals	
Petersburg Officewww.yourunitedway.org	- 861-9330
Virginia Department for the Deaf and Hard of Hearing	

These programs offer services varying from adaptive devices, hearing aides, meal

All Chesterfield County Libraries have resources for the disabled.

# **EDUCATION**

These programs are designed to expand your knowledge and	l help develop new skills.
AARP 55 Alive Driving Improvement	346-4125
Chesterfield County School Board – Adult Education	748-1405
Elderhostel	828-1525
Hosted by The Virginia Center on Aging, Virginia Commons 520 N. 12th Street, Room B25, PO Box 980229 -Richmond, <a href="http://www.elderhostel.org/about/default.asp">http://www.elderhostel.org/about/default.asp</a>	•
GrandDriver www.GrandDriver.net	-1-800-552-3402
Johnston -Willis Driver Evaluation Program	330-2068
J. Sargeant Reynolds Community College	371-3000
1651 East Parham Road - Richmond, VA 23228	
700 East Jackson Street - Richmond, VA 23219	786-5455
1851 Dickinson Road - Goochland VA 23063www.reynolds.edu	662-6400
John Tyler Community College (Chester Campus) 13101 Jefferson Davis Highway - Chester, VA 23831 <a href="https://www.jt.cc.va.us">www.jt.cc.va.us</a>	796-4000
John Tyler Community College (Midlothian Campus) 740 Gardiner Court - Midlothian, VA 23113	594-1400
Lifelong Learning Institute of Chesterfield	521-8282
Randolph Macon College P. O. Box 5005 - Ashland, VA 23005 www.rmc.edu	752-7500
The Shepherd's Center of Chesterfield	706-6689

Chester Presbyterian Church 3424 West Hundred Road - Chester, www.shepctrchesterfield.org	VA 23831
University of Richmond	280 8000
Department of Continuing Education	- 289-8133
28 West Hampton Way - Richmond, VA 23173	
Virginia Center on Aging Virginia Commonwealth University P. O. Box 980229 - Richmond, VA 23298-0229 <a href="http://views.vcu.edu/vcoa">http://views.vcu.edu/vcoa</a>	828-1525
Virginia State University	- 524-5000
Department of Continuing Education	- 524-5377
One Hayden Drive - Petersburg, VA 23806	
EMPLOYMENT	
These agencies offer information on possible job/volunteer opportuability.	nities for older
	271 0510
Capital Area Training Consortium	-271-8510
7321 Whitepine Road - Richmond, VA 23237	
www.co.henrico.va.us.org	
<b>Equal Employment Opportunity Commission</b>	-771-2200
830 E. Main St. Suite 600 - Richmond, VA 23219	
www.eeoc.gov	
Senior Community Service-AARP Employment Program1806 Chantilly Street, Suite 100 - Richmond, VA 23230 www.aarp.org/scsep	-355-3600
Senior Connections, The Capital Area Agency On Aging	343_3000
24 E. Cary Street - Richmond, VA 232191-80	JU-707-440U
www.seniorconnections-va.org	
Hubert Learne of Checker District	(40, 9407
Urban League of Greater Richmond	- 049-840/

511 W. Grace Street - Richmond, VA 23220 www.ulgr.org

# FINANCIAL ASSISTANCE AND PLANNING

These agencies offer counsel and advice as well as opportunities to purchase services. The service can range from purchasing insurance policies to having funds managed. Some programs require a screening process to determine need. Some offer assistance with managing personal finances and paying bills.

ATLFA (Assistive Technology Loan Fund Authority)662-9000 www.atlfa.org
Chesterfield-Colonial Heights Dept. of Social Services748-1100 9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832 www.chesterfield.gov\humanservices\socialservices\default.asp
Comprehensive Financial Investment Advisors 285-7010 6243 River Road, Suite 7 - Richmond, VA 23229
Consumer Credit Counseling Service
Senior Connections, The Capital Area Agency on Aging 343-3000 Toll Free Number 1-800-989-2286 24 E. Cary Street - Richmond, VA 23219 www.seniorconnections-va.org
<b>Social Security Offices</b>
Virginia Department of Veterans Affairs 786-2261

#### FITNESS/EXERCISE/RECREATION

These are facilities and or groups that provide opportunities for fitness activity, exercise, or recreation.

Chesterfield County Parks & Recreation Department 748-1623
6801 Wagners Way, P.O. Box 40 - Chesterfield, VA 23832 TDD 748-1127
Senior Center of Richmond at Chesterfield 594-2339

1807 Huguenot Road - Midlothian, VA 23113

**The Shepherd's Center of Chesterfield-----**706-6689 Chester Presbyterian Church, 3424 West Hundred Road - Chester, VA 23831 www.shepctrchesterfield.org

**YMCA** 

Chester	748-9622
Manchester	276-9622
Midlothian	379-5668

# FOOD AND NUTRITION SERVICES

Home delivered meal programs can meet a variety of dietary and nutritional needs for the homebound elderly who are unable to prepare their own meals and have no one available to assist them. Some agencies provide food assistance to needy individuals or families and a screening criterion must be met to be eligible. Other programs offer meals (mainly lunch) at designated locations in the community. The goal of these programs is to provide a nutritious meal as well as opportunities for socialization.

(CCHASM) P.O. Box 1741- Chesterfield, VA 23832
Crater District Area Agency on Aging732-7020 23 Seyler Drive - Petersburg, VA 23805 www.CDAAA.org
Meals on Wheels of Greater Richmond
Salvation Army
Senior Connections, The Capital Area Agency on Aging 343-3000 24 E. Cary Street - Richmond, VA 23219 1-800-989-2286 www.seniorconnections-va.org
United Way M.A.R.C.H
Virginia Tech Extension Service - Chesterfield

# FRIENDLY VISITING

Volunteers visit older adults to provide friendship and help reduce the risk of isolation. The effects of the volunteer can contribute to maintaining and enhancing the physical and emotional health of the older adult.

# **FUEL ASSISTANCE**

These programs provide financial assistance to qualified recipients. Funds are limited and only available to pay for fuel expenses

Chesterfield/Colonial Heights Dept. of Social Services	748-1100
P.O. Box 430, 9501 Lucy Corr Circle - Chesterfield, VA 23832	
www.chesterfield.gov\humanservices\socialservices\default.asp	

# **GERIATRICIANS**

These doctors are physicians who specialize in providing medical advice and treatment of older adults. They have received more advanced training in the treatment and diagnosis of diseases relating to aging adults.

<b>George R. Brengel, MD</b> 9210 Forest Hill Avenue, Suite 3-B - Richmond, VA 23235	560-8838
Stanley R. Furman, MD5855 Bremo Road, Suite 102 - Richmond, VA 23226	673-2829
<b>Kishor Dabhi, MD</b> 3628 Boulevard – Colonial Heights, VA 23834	526-5850
Angela Gentili, MD	
Michael Godschalk, MD	
Joseph James, MD	320-1333

Karol Mansilla, MD 320-0800
235 Wadsworth Drive - Richmond, VA 23236
<b>Cynthia McMurtry, MD</b> 675-5000 ext 4739
1201Broad Rock Boulevard - Richmond, VA 23249 (McGuire VA Medical Center)
<b>Thomas Mulligan, MD</b> 675-5181
1201Broad Rock Boulevard - Richmond, VA 23249 (McGuire VA Medical Center)

#### **GRANDPARENTS**

Senior Connections offers 3 different opportunities for grandparents or seniors to volunteer their services:

- Protect and Respect School Mentoring Program
- Foster Grandparents
- Kinship Coalition Grandparents Support Group

Senior Connections, The Capital Area Agency on Aging ----- 343-3000 24 E. Cary Street - Richmond, VA 23219------ 1-800-989-2286 www.seniorconnections-va.org

#### **HEALTH ORGANIZATIONS**

Each organization offers educational information, support groups and guidance pertaining to their specific disease. Many health organizations offer speakers for interested groups or clubs.

Alzheimer's Association Greater Richmond Chapter ------ 967-2580 4600 Cox Rd, Suite 130 - Glen Allen, VA 23060 www.richmondalzheimers.org

American Heart Association	747-8334
4217 Park Place Court - Glen Allen, VA 23060	1-800-242-8721
www.americanheart.org	
American Lung Association of Virginia 9221 Forest Hill Ave - Richmond, VA 23235	267-1900
www.lungusa.org/virginia	
Arthritis Foundation-VA Chapter3805 Cutshaw Avenue, Suite 200 - Richmond, VA 23230 www.arthritis.org	1-800-456-4687
Cancer Hotline	1-800-422-6237
Multiple Sclerosis Society	353-5008
Multiple Sclerosis Society	353-5008
Multiple Sclerosis Society	353-5008 1-800-FIGHT-MS

## **HEARING SERVICES**

These programs offer information and resources to help you deal effectively with hearing issues. In some cases assistive devices may be provided.

<b>Catholic Charities</b>
<b>Deaf and Hard of Hearing Community Counseling Service</b> 762-9671 8917 Fargo - Richmond, VA 23229 TDD 346-3043
<b>Deaf Voice Dept. for Deaf and Hard of Hearing</b> TDD 1-800-552-7917 <a href="https://www.vddhh.org"><u>www.vddhh.org</u></a>
<b>Disability Rights Voice</b> 1-800-552-3962

**Johnston - Willis Hospital Occupational Therapy** ------ 330-2147 <a href="https://www.johnstonwillismed.com">www.johnstonwillismed.com</a>

Virginia Department for the Deaf and Hard of Hearing------ 662-9502 1602 Rolling Hills Dr. Suite 203 - Richmond, VA 23229---- 1-800-552-7917 www.vddhh.org

**Virginia Dept. of Rights for Virginians with Disabilities** -- 1-800-552-3962 202 North 9<sup>th</sup> St Office Bldg 9<sup>th</sup> Flr - Richmond, VA 23219 -- TTD 225-2042 www.vopa.state.va.us

#### **HOME HEALTH CARE**

These agencies provide a range of home based care services from companion care to skilled nursing care. Many of these services support your ability to remain in your home by performing household chores and assisting with the activities of daily living (ADLs). Fees are typically charged, however some may accept Medicare or Medicaid. Asking for references is suggested.

Care Advantage Tri Cities	- 520-5454
798 Southpark Boulevard, Park South #14 - Colonial Heights, VA	23834
• Corporate	- 323-9464
Colonial Heights	- 520-5454
• Richmond	- 285-1212
• East End	737-7733
• South Hill	447-6777
• Clarksville	- 374-2566
CareMed Chesterfield	674-1193
CareMed Richmond	- 282-3791
9840 Midlothian Turnpike – Richmond, VA 23225	327-9712
Caring Companions 6966 Forest Hill Avenue, Suite B - Richmond, VA 23225 www.caring-companions.net	594-3816

Chesterfield-Colonial Heights Department of Social Service P.O. Box 430, 9501 Lucy Corr Circle - Chesterfield, VA 23832	
Family Lifeline	282_4255
1518 Willow Lawn Drive - Richmond, VA 23220	202-4233
www.family-lifeline.org	
Freedom Home Health 1	-800-313-4353
Chesterfield/Tri Cities	674-4181
Henrico	281-5613
Amelia, Powhatan, Nottoway, Lunenburg, Prince Edward	561-1950
Home Care Connection 1	-888-540-7306
Dinwiddie Location	
Mechanicsville Location	
Midlothian Location www.homecareconnection.com	379-9314
Instructive Visiting Nurse Association (IVNA)	355-7100
Jewish Family Services	282-5644
Medicaid Personal Care Agencies These agencies utilize Me provide services in your home. Typically the services are related Call Health Department for Current Listing	ted to health needs.
Senior Connections, The Capital Area Agency on Aging 24 E. Cary Street - Richmond, VA 232191 www.seniorconnections-va.org	

#### **HOSPICE CARE**

These programs focus on support to the entire family system. This includes personalized care for the loved one. This care ranges from counseling to nursing services. For the family they provide services that range from grief counseling to management of day-to-day activities. These services can be provided in the home or in a nursing or convalescent center. Funding is typically covered by insurance and/or Medicare or Medicaid.

Bon Secours Hospice (Home Services)	627-5360
Hospice of Central Virginia	281-0451
Crater Community Hospice	526-4300
Hawthorne – The Cancer Resource Center	330-2300
Heartland Hospice3212 Skipwith Road, Suite 110 - Richmond, VA 23294	273-6060
Hunter Holmes McGuire VA Medical Center Hospice 1201 Broad Rock Road – Richmond, VA 23249	675-5385
Thomas Palliative Care - Massey Cancer Center at MCV	828-0450

#### **HOSPITALS**

These hospitals offer a wide variety of inpatient and outpatient services. Some may have branch offices providing services such as dialysis, emergency care and specialty service. Some hospitals may have their own skilled care units.

Bon Secours Hospitals Richmond Community Hospital	225-1700
Bon Secours Memorial Regional Medical Center	764-6000
<ul> <li>CJW Medical Center</li> <li>Chippenham Location: 7101 Jahnke Road - Richmond, VA 232</li> <li>Johnston Willis Location: 1401 Johnston Willis Drive, Richmonder330-2000</li> <li>www.cjwmedical.com</li> </ul>	
Henrico Doctor's Hospital	289-4500
Henrico Doctor's Hospital - Parham Campus7700 East Parham Road - Richmond, VA 23294	747-5600
John Randolph Medical Center	541-1600
Medical College of Virginia (MCV)	828-9000
Retreat Hospital	254-5100
Richmond Eye and Ear Hospital8700 Stony Point Parkway - Richmond, VA 23235	775-4500

#### www.richmondeyeandear.com

St. Francis Opening Fall 2005 13701 Center Point Parkway - Midlothian, VA 23114	594-7400
<b>St. Mary's Hospital</b> 5801 Bremo Road - Richmond, VA 23226	285-2011
Sheltering Arms Hospital	342-4100
Southside Regional Medical Center (Chester) 801 South Adams Street - Petersburg, VA 23803 (Petersburg) www.srmconline.com	
Veterans Administration McGuire Hospital	675-5000

## HOUSING ASSISTANCE

These programs offer you a variety of housing options with some providing short-term emergency housing. Some can provide information regarding long term housing options.

American Red Cross (Disaster Victims)780-2250 420 East Cary Street - Richmond, VA 23219 www.redcross.org-va-richmond
Community Development Block Grant Office 768-8707 10100 Iron Bridge Road, Suite 110 P.O. Box 40 – Chesterfield, VA 23832
ElderHomes233-2827
88 Carnation Street - Richmond, VA 23225 1-800-989-6686
www.conservationstrate61es.com
<b>HOME</b> (Housing Opportunities Made Equal) 354-0641
2201 West Broad Street, Suite 200 - Richmond, VA 23220

#### www.phonehome.org

Urban League of Greater Richmond
United Way (shelter referrals)771-5820 224 East Broad St. Richmond, VA 23219 www.yourunitedway.org
<b>Virginia Adult Home Association</b>
Women's Victim Advocacy Program (YWCA)796-3066 P. O. Box 1028 - Chester, VA 23831 www.ywcarichmond.org

## INDEPENDENT LIVING/HOUSING

This type of housing for senior adults typically provides maintenant They do not, however, provide nursing care services.	nce free apartments.
Braxton 5700 A Hopkins Road - Richmond, VA 23234 www.wscarnesinc.com	275-2689
Brandermill Woods Retirement Community	744-1173
Heritage Oaks	323-3800
Summerhill at Stony Point	320-8312

#### www.bonsecour.com/maps/summerhill.htm

**The Virginian** ------ 330-4252 300 Twinridge Lane - Richmond, VA 23235 www.thevirginian.org

## INFORMATION AND REFERRAL SERVICES

These programs are available to provide necessary information and suggestions for referrals. Some of the agencies actually provide direct service.
Cancer Hotline1-800-422-6237
Chesterfield-Colonial Heights Dept. of Social Services748-1100 9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832 www.chesterfield.gov
Chesterfield County Senior Advocate
Citizen Answer Line 751-INFO (4636)
Citizens Assistance Office
<b>Physician Referral - Bon Secours Saint Mary's Hospital</b> 270-3737 5801 Bremo Road - Richmond, VA 23226
<b>Physician Referral - Henrico Doctors Hospital</b> 1-800-888-3627 1602 Skipwith Road - Richmond, VA 23229
Physician Referral - Virginia Dept. of Rehabilitative Services 662-7000 8004 Franklin Farms Drive - Richmond, VA 23288
<b>Senior Connections, The Capital Area Agency On Aging</b> 343-3000 24 E. Cary Street - Richmond, VA 232191-800-989-2286

#### www.seniorconnections.va.org

<b>United Way Information and Referral Center</b>	771-5820
www.yourunitedway.org	
Virginia Department for the Aging	662-9333
1600 Forest Avenue - Richmond, VA 23229	1-800-552-3402
http://www.aging.state.va.us/	

## **LEGAL SERVICES**

These programs provide a wide variety of legal services. Some can provide legal services; some provide general information regarding your legal rights. None of these should be considered as a substitute for personal legal counsel.

AARP www.aarp.com	1-800-424-3410
American Civil Liberties Union of Virginia 6 N. Sixth Street, Suite 400 - Richmond, VA 23219 <a href="http://members.aol.com/acluva">http://members.aol.com/acluva</a>	644-8022
Central Virginia Legal Aid Society	648-1012
Equal Employment Opportunity Commission	771-2200
National Association for the Advancement of Colored People (NAACP)	321-5678
Virginia Lawyer Referral Service	

#### www.vsb.org

## MEDICAL SUPPLIES AND EQUIPMENT

These organizations specialize in providing equipment to help you function as independently as possible. The equipment varies from hospital style to assistive items for simple tasks. Some agencies have medical equipment that they will loan to qualified persons. Donations of good quality, used equipment are always welcomed. These companies may accept insurance, Medicare, Medicaid and cash. What is paid for by insurance, Medicare, and/or Medicaid may affect the portion you pay.

American Cancer Society         1-800-277-2345           P.O. Box 6359 - Glen Allen, VA 23060         527-3710           www.cancer.org         1-800-277-2345
American Lung Association of Virginia 267-1900 9221 Forest Hill Avenue - Richmond, VA 23235
<b>Apria</b> 271-8171 7401 Whitepine Road - Richmond, VA 23237
<b>Buford Road Pharmacy, Inc</b>
Eckerd Drugs748-2151 4408 West Hundred Road - Chester, VA 23831 www.Eckerd.com
General Electric Medical Systems

6301 Midlothian Turnpike - Richmond, VA 23225 521-4916 www.goodwillrichmond.org
Health First
Home Care Delivered, Inc. (Incontinence Products) 1-800-565-5644 4144A Innslake Drive- Glen Allen, VA 23060 www.homecaredelivered.com
<b>Lincare Inc.</b> ————————————————————————————————————
<b>Mobility Center</b>
<b>Robert's Home Medical Co</b>
<b>Therapeutic Concepts</b>
Virginia Assistive Technology System (VATS)TTY 804-662-9990  Dept. Rehabilitative Services1-800-435-8490 8004 Franklin Farms Drive - Richmond, VA 232291-800-552-5019  www.vats/vats.org

## MEDICARE AND MEDICAID

Applications are required and may take up to 45 days for approval. Definite criteria must be met for approval.

Chesterfield-Colonial Heights Dept. of Social Services9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832	748-1100
Social Security Office 1-80 www.ssa.gov	00-772-1213
Social Security Administration for Chesterfield	744-0227
Chesterfield Office	744-0227
Petersburg Office	862-8100
Social Security District Office	862-6080

## MENTAL HEALTH SERVICES

These agencies provide services to individuals who are experiencing mental health problems, and support services for their families. All require a fee for services. May accept insurance, Medicare or Medicaid payments.

Chapman Senior Care741-750 1403 Pemberton Road, Suite 306 - Richmond, VA 23233
Chesterfield Dept. of Mental Health and Mental Retardation 748-122 6801 Lucy Corr Boulevard - Chesterfield, VA 23832
CJW Medical Center, Chippenham Campus Tucker Pavilion 320-397 7101 Jahnke Road - Richmond, VA 23225
www.cjwmedical.com Crisis Intervention Team 748-635

Life Solutions 1233 Mall Drive - Richmond, VA 23235	794-9599
MCV Possibiatria N2	
MCV Psychiatric-N3	828-9137
Poplar Springs Hospital350 Poplar Drive - Petersburg, VA 23805 <a href="https://www.poplarsprings.com/adolesc.html">www.poplarsprings.com/adolesc.html</a>	748-7490
Richmond Community Hospital	225-1700

## **NURSING HOMES**

These are licensed facilities that provide basic needs including assistance with personal care and nursing supervision. A screening process is required. Stays may be short term for rehab services or long term for life support services. Investigate early.

Brandermill Woods Health Care Center	- 379-7100
Colonial Heights Health Care Center	- 526-6851
Hopewell Health Care Center	- 458-6325
John Randolph Health Care CenterP. O. Box 1626, 409 West Randolph Road- Hopewell, VA 23860 p://johnrandolphmed.com	- 452-3600
Lucy Corr Village 6800 Lucy Corr Blvd., P.O. Drawer 170 - Chesterfield, VA 23832	- 748-1511

#### www.lucycorrvillage.com

Willow Creek Health Care Center ------ 379-4771 11611 Robious Road - Midlothian, VA 23113 www.laurelsofwillowcreek.com

See Nursing Homes in the Yellow Pages

#### PERSONAL EMERGENCY RESPONSE

These agencies provide a method of communication for response from emergency personnel.

ATD	1-877-828-1433
Bon Secours Personal Response System	627-5015
IVNA Health Watch	355-7100
Life Alarm	1-800-780-5433
Nightingale	1-800-626-3311

#### PHARMACY/DELIVERY

All of these listed pharmacies provide delivery services. Check for one near you. Some have limited delivery areas. Check if there is a fee for delivery or if they have a Senior Discount for prescription medications.

<b>AARP Pharmacy Service</b> (Mail In Only)1-800-456-2277
P. O. Box 1087 - Bensalem, PA 19020-9956
www.aarppspharmacy.com
<b>Bremo-Westhampton Pharmacy Limited</b> 288-8361
Bremo-Westhampton Pharmacy Limited 288-8361 2024 Staples Mill Road – Richmond, VA 23230-3109
ı v

(Deliver from Bon Air out to Midlothian Turnpike; some areas	excluded)
Center Pharmacy	737-6049
3 West Nine Mile Road - Highland Springs, VA 23045	
Chippenham Medical Center Pharmacy	323-8888
7101 Jahnke Road - Richmond, VA 23225	
www.cjwmedical.com	
Colonial Pharmacy	746-7997
7501 Mechanicsville Turnpike - Mechanicsville, VA 23111	
Eckerd	732-8802
847 West Washington Street - Petersburg, VA 23803	
www.eckerd.com (Free delivery-Ettrick and Matoaca)	
Edloe's Professional Pharmacy	643-5721
1124 N. 25 <sup>th</sup> Street - Richmond, VA 23223-5256	
Grove Avenue Pharmacy	355-3405
4911 Grove Avenue - Richmond, VA 23226	333 3400
Lafayette Pharmacy, Inc.	255 1777
1011 Lafayette Street - Richmond, VA 23221	555-1777
<b>Lee-Davis Pharmacy</b> 7023 Lee Park Road - Mechanicsville, VA 23111	730-9200
7025 Lee Park Road - Mechanicsvine, VA 25111	
McGuire Park Pharmacy, Inc	232-5644
3729 E. Broad Rock Road - Richmond, VA 23224	
Metropolitan Pharmacy	285-7823
700 W. Grace Street – Richmond, VA 23220	
Midlothian Apothecary	794-5597
13502 MidlothianTurnpike - Midlothian, VA 23113	171 3372
Duefessional Dharmaer	702 6000
Professional Pharmacy505 W. Leigh Street - Richmond, VA 23220	/ 83-0020
- O	

Professional Pharmacy South, Inc	231-9422
Sandston Pharmacy2 W. Williamsburg Road - Sandston, VA 23150-2013	737-2270
Ukrop's Pharmacy at Joe's Market400 Libbie Avenue - Richmond, VA 23226-2616	285-8618
Westbury Pharmacy8901 Three Chopt - Richmond, VA 23229	285-3428
Westwood Pharmacy 5823 Patterson Avenue – Richmond, VA 23226	288-1933

#### PHYSICIAN HOUSE CALLS

These physicians will make house calls to their established patients only.

#### PHYSICIAN REFERRAL SERVICE

These programs provide information regarding doctors near you and the specialty you may need.

See your Yellow Pages for a complete listing.	
Virginia Physician Referral Service 1-800-468-0199	
Richmond Academy of Medicine 643-6631 www.ramdocs.org	
Referral Service Outside of Richmond1-800-888-3627	
Medical College of Virginia Associated Physicians 1-800-762-6161 www.mcv.org	

#### PRESCRIPTION ASSISTANCE

These companies may be able to provide assistance and/or discounts for prescribed medications.

Medicare Prescription Drug Benefit ------ 1-800-633-4227 www.medicare.gov

Senior Connections, The Capital Area Agency On Aging------ 343-3000 24 E. Cary Street - Richmond, VA 23219------ 1-800-989-2286 www.seniorconnections-va.org

#### RESPITE OR TEMPORARY CARE

Respite programs offer you a short break from caregiving duties. The goal is to provide you, the caregiver, with a break from your daily routine of caring for a loved one. Some Assisted Living facilities may also offer respite care.

Chesterfield-Colonial Heights Department of Social Services -----748-1100 P.O. Box 430, 9501 Lucy Corr Circle - Chesterfield, VA 23832

#### www.family-lifeline.org

<b>Ginter Hall South</b>
Jewish Family Services
Medicaid Approved Respite Care Providers748-1975
Catholic Charities of Greater Richmond
Senior Connections, The Capital Area Agency On Aging343-3000 24 E. Cary Street - Richmond, VA 232191-800-989-2286 www.seniorconnections-va.org
The Courtyard at Lucy Corr Village748-1511 6800 Lucy Corr Boulevard P. O. Drawer 170 - Chesterfield, VA 23832 www.lucycorrvillage.com

#### **SENIOR CENTERS**

These centers provide activities for individuals who want to get out and be active, but prefer a "club" setting. Services vary with each program, as do the times the programs are offered. Services may include meals, social activities, and information or referral services. Some groups sponsor trips, card games, dances or other social activities.

Bensley Community Building Senior Adult Program	275-5321
2900 Drewrys Bluff Road - Richmond, VA 23237	751-4135
Ettrick Community Building Senior Adult Program	526-5596
20400 Laurel Road - Ettrick, VA 23803	
Ettrick Friendship Café	526-5497
P.O. Box 40 - Chesterfield, VA 23832	

#### www.ettrick.combldg@chesterfield.gov

New Covenant Presbyterian Church - Friendship Cafe6415 Irongate Drive - Richmond, VA 23234	-271-9416
Senior Center of Richmond at Chesterfield	-594-2339
The Shepherd's Center of Chesterfield	
<u>YMCA</u>	
Chester	748-9622
Manchester	276-9622
Midlothian	379-5668

## **SENIOR GROUPS**

Services vary with each program, as do the times the programs are offered. Services may include meals, social activities, and information or referral services. Some groups sponsor trips, card games, dances or other social activities.

AARP - Chester United Methodist Church Seniors	748-6006
Bethany Place Seniors	276-3993
Beulah's Best - Beulah United Methodist Church 6930 Hopkins Road - Richmond, VA 23234 www.beulahumc@erols.com	275-2325
Golden Age Fellowship - Cloverhill Baptist Church	745-0660

Golden Age Ministry - Spring Creek Baptist Church	744-3689
Grace Lutheran Church Retirees Group	748-6058
Happy Woodpecker7401 Woodpecker Road - Chesterfield, VA 23838	590-1303
Ivey 39er's - Ivey Memorial United Methodist Church	526-1350
Leisure Group - Reveille United Methodist Church4200 Cary Street Road - Richmond, VA 23221	359-6041
Mature Moderns - Ramsey Memorial United Methodist Churc 5900 Hull Street Road - Richmond, VA 23224 www.ramseymemorial@rcn.com	<b>ch</b> 276-4628
Midlothian Sr. Center - Mt. Pisgah United Methodist Church P.O. Box 97, 23111 Mt. Pisgah Drive - Midlothian, VA 23113	794-5529
<b>Prime-Timers - St. Edwards Church</b> 8531 Sunview Lane - Richmond, VA 23235	272-3130
Prime-Timers - Southside Church of the Nazarene	778-7800
Providence Retired Club	276-4289
Road Runners - Second Branch Baptist Church	739-3460
Roving Retirees - St. Augustine's Church4400 Beulah Road - Richmond, VA 23234	275-9501
St. Mathias Episcopal Church	272-8588

11300 West Huguenot Road - Richmond, VA 23235

Salisbury Presbyterian Church	794-5311
Senior Friends - HCA Hospitals	320-3627
Senior Saints - Clover Hill Baptist Church3100 Courthouse Road - Richmond, VA 23236	745-0660
Senior Sunshine Group - Matoaca Baptist Church6409 River Road - Matoaca, VA 23803	590-2949
Young at Heart Club	276-3993

#### **SENIOR NAVIGATOR CENTERS**

SeniorNavigator is a non-profit organization that combines the Internet with a network of volunteers to provide information about health and aging resources for seniors, their family members and caregivers. The information focuses on senior related issues such as health and aging, financial concerns, legal questions, health care facilities, assisted living and independent housing, fitness programs, support groups and more.

#### **SOCIAL SECURITY**

Find answers to any questions you may have regarding eligibility and benefits for Medicare and Social Security.

<b>Social Security Office</b> 1-800-772-1213
www.ssa.gov
<b>Chesterfield Office</b> 744-0227
13564 Waterford Place Midlothian, VA 23112
<b>Petersburg Office</b> 862-8100
105 Holly Hill Drive P.O. Box 991 Petersburg, VA 23805
Social Security District Office862-6080
1834 W Cary Street Richmond, VA 23220

## **SUPPORT GROUPS**

These groups provide opportunities to receive information regarding specific health concerns. Some provide emotional support through counseling and general discussion.

<b>AA</b> ( <b>Alcoholics Anonymous</b> ) 644-2095 210 N. Madison Street Richmond, VA 23208
Alliance for the Mentally Ill of Central Virginia 285-1749 5001 W. Broad Street Richmond, VA
Alzheimer's Association Greater Richmond Chapter 967-2580 4600 Cox Rd. Suite 130 Glen Allen, VA 230601-800-598-4673 www.richmondalzheimers.com.org
Alzheimer's Association, Petersburg Branch 518-1293 P. O. Box 1808 – Petersburg, VA 23805
<b>American Cancer Society</b> 527-3710 4240 Park Place Court - Glen Allen, VA 23060
<u>www.cancer.org</u> 1-800-227-2345 <b>American Diabetes Association</b>
530 E. Main Street, Suite 200 - Richmond, VA 23219

## www.diabetes.org

Compassionate Friends254-0588
<b>Depression Support Group - Tucker's Pavilion</b> 323-8695 7101 Jahnke Road - Richmond, VA 23225
Greater Richmond Self Help For Hard of Hearing People740-8470 (GRSHHH) 1911 Oakway Drive - Richmond, VA 23233 <a href="https://www.hearingloss.org">www.hearingloss.org</a>
Lucy Corr Village Health Care Center - Alzheimer's Support Group748-1511 6800 Lucy Corr Blvd., P.O. Drawer 170 - Chesterfield, VA 23832
The Lung Club - Virginia Lung Association267-1900 9221 Forest Hill Avenue - Richmond, VA 23235 www.lungusa.org
<b>Lupus Foundation of America</b>
Multiple Sclerosis Society
Parkinson's Disease Support Group
The Stroke Club 342-4100 Richmond Stroke and Heart Trauma Club - Sheltering Arms Hospital 8254 Atlee Road - Mechanicsville, VA 23116
Virginia Mid-Atlantic Chapter Paralyzed Veterans of America - 378-0017 11620 Busy Street - Richmond, VA 23236 1-800-852-7639 vapvs@aol.com
YWCA Women's Victim Advocacy643-0888 6 N. Fifth Street - Richmond, VA 23219

YWCA Women's Victim Advocacy - Chesterfield ------796-3066 www.ywcarichmond.org

#### TAX ASSISTANCE

These programs help you complete your taxes and provide you information regarding your tax return.

**AARP -Tax Aid -----** 379-7926

Internal Revenue Service ------ 1-800-829-1040 (Credit for the Elderly, or Permanently or Totally Disabled)

www.irs.gov

Real Estate Tax Relief (Chesterfield County) ------ 748-1281 Commissioner of Revenue

P.O. Box 124 - Chesterfield, VA 23832 www.chesterfield.va.us/Constitution

Volunteer Income Tax Assistance-VITA ----- 1-800-829-1040

#### **TOLL FREE NUMBERS**

This is a list of toll free numbers that may be beneficial to senior or disabled adults.

 $\textbf{General Telephone Information} \\ \textbf{-----} \\ 1\text{--}800\text{--}555\text{--}1212$ 

**AARP** ------ 1-800-424-3410

**American Council of the Blind** ------ 1-800-424-8666

**American Speech Language Hearing Association**-----1-800-638-8255

Arthritis Foundation – Virginia Chapter ----- 1-800-456-4687

Cancer Hotline	1-800-422-6237
Cancer Information Service	1-800-422-6237
Child Abuse Hotline	1-800-422-4453
Department for Deaf and Hard of Hearing	1-800-552-7917
Department for the Rights of Virginianswith Disabilities, Protection & Advocacy	1-800-552-3962
Elder Abuse	1-800-552-3402
Equal Employment Opportunity Reference	1-800-533-1414
General Electric Medical Systems	1-800-472-3666
Greater Richmond Physician Referral Service	1-800-888-3627
Internal Revenue Service	1-800-829-1040
Legal Aid Society, Inc	1-800-868-1012
Library Resources- Visually Handicapped	1-800-552-7015
Long Term Care Ombudsman Program	1-800-552-3402
Sickle Cell Disease	1-800-421-8453
Social Security	1-800-772-1213
Social Services Child Abuse	1-800-552-7096
Virginia Dept. of Rehab. Services	1-800-552-5019
Virginia Lawyer Referral	1-800-552-7977

## TRANSPORTATION

These programs provide transportation to individuals who cannot use public transportation, or need special assistance. Fees may be charged. Check with the provider and your insurance carrier for details. Some utilize volunteer organizations that gladly accept contributions.

Access Chesterfield	271-9451
Chesterfield County Coordinated Transportation Program	
American Cancer Society	
For cancer patients, to and from treatment and medical appointmen	its.
American Red Cross	
Hampton Transportation Services	- 271-7829
Med Express	935-0647
Miki's PDT Service Not wheelchair accessible, one day notice.	- 329-8792
Sevinc	
SmartRide	-222-6824
Not wheelchair accessible, same day or one day notice.	
The Shepherd's Center of Chesterfield	
The Shepherd's Center of Richmond3  Not wheelchair accessible, four days notice.	55-7282
Van Go, Inc. of RichmondvoiceTDD:	261-7388

5805 School Avenue - Richmond, VA 23228 Wheelchair equipped, 24-hour notice.

VIP & Associates ------ 329-5000

Wheelchair equipped, one to two days notice.

#### VETERANS

These organizations provide services to military veterans.

#### McGuire Hospital "The VA Hospital"

Hunter Holmes McGuire Dept. of Veterans Affairs Medical Center- 675-5000 1201 Broad Rock Road - Richmond, VA 23249

**AmVets** ------ 231-7150

Veterans Affairs Department of Benefits & Claims ------ 1-800-827-1000

Veterans Affairs Department of Education Benefits----- 1-800-442-4551

Veterans Cemeteries-----795-2031

Virginia Department of Veterans Affairs ------ 786-2261

807 East Broad Street - Richmond, VA 23804

#### VISION SERVICES

These programs offer special services or devices to aid the visually impaired.

**American Council for the Blind in Washington DC** ------ 1-800-424-8666

Chesterfield-Colonial Heights Department of Social Services ---- 748-1100 9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832 www.chesterfield.gov\humanservices\socialservices\default.asp

Department for Blind & Vision Impaired	1
<b>Homebound Reader Service – Chesterfield County Library</b> 748-176 9501 Lori Road - Chesterfield, VA 23832	i8
Medical College of Virginia MCV Station	:8
National Eye Care Project1-800-222-393 www.eyecareamerica.org	7
The Lions Club (Call Chesterfield Social Services)748-110 www.lionsclubs.org	00
<b>The Virginia Voice for the Print Handicapped</b> 266-247 395 Azalea Avenue, P.O. Box 15546 - Richmond, VA 23227	7
Virginia Department for the Blind & Vision Impaired 371-314 397 Azalea Ave Richmond, VA 23227 www.vdbvi.org	.0

All Chesterfield County Libraries have resources for the disabled.

## **VOLUNTEER OPPORTUNITIES**

Programs offering opportunities for volunteer service. Opportunities range from driving to answering the phone.

AARP District Coordinator Community Coordinator	794-5278
American Red Cross	780-2250
www.redcross.org/va/richmond	

Chesterfield County Parks & Recreation Department6801 Wagners Way, P.O. Box 40 - Chesterfield, VA 23832 TDD	
Chesterfield-Colonial Heights Dept. of Social Services9501 Lucy Corr Circle, P.O. Box 430 - Chesterfield, VA 23832 <a href="https://www.ssa.gov">www.ssa.gov</a>	-748-1100
Chesterfield County Volunteer Coordinator	-751-4142
Crater District Area Agency on Aging	-732-7020
CJW Medical Center Volunteer Services	- 323-8882
<b>Director of Volunteers</b>	-330-2000
Lucy Corr Village	- 748-1511
Meals on Wheels of Greater Richmond	- 673-5035
Pocahontas State Park	- 796-4255
Retired and Senior Volunteer Program (RSVP)	- 343-3000
Retired Senior Volunteer Program (RSVP) Petersburg23 Seyler Drive - Petersburg, VA 23805	- 861-1767

Senior Connections, The Capital Area Agency on Aging ----- 343-3000 24 East Cary Street - Richmond, VA 23219----- 1-800-989-2286 www.seniorconnections-va.org

Note: For more volunteer opportunities, contact your local hospitals, hospices, assisted living facilities, nursing homes and support groups.

#### **VOTER REGISTRATION**

It is everyone's right and privilege to vote. Contact the registrar's office to learn how to cast a proxy vote if you are unable to go to the voting sites.

**General Registrar's Office** ------ 748-1471

## WEBSITES

These are additional websites that may not have been previously listed in this directory.

AARP ------ www.aarp.org/destinations/

Aging Well ----- <a href="http://agingwell.state.ny.us/eatwell/index.htm">http://agingwell.state.ny.us/eatwell/index.htm</a>

Centers for Medicare and Medicaid Services ----- <u>www.cms.gov</u>

Chesterfield County Government ------<u>www.chesterfield.gov</u> Consumer Information------www.ftc.gov/ftc/consumer.htm

Diabetic Shoe Website------ www.neckcradle.com

Eldernet	<u>www.eldernet.com</u>	
Families USA	<u>www.familiesusa/org</u>	
Food Safety	<u>www.foodsafety.gov/-fsg/sr2/html</u>	
Medicare	<u>www.medicare.gov</u>	
Medications www.nlm.nih.g	gov/medlineplus/druginformation.html	
Senior Citizens	<u>www.seniorcitizens.com/scams</u>	
Senior Connections, The Capital Area Agency on Aging		
	<u>www.seniorconnections-va.org</u>	
SeniorNavigator	www.seniornavigator.com	
U.S. Government	<u>www.firstgov.gov</u>	
Virginia Center on Aging	www.vcu.edu/vcoa/	
Virginia Department for the Aging	www.aging.state.va.us	
Virginia TRIAD	<u>www.vaag.com/protecting/TRIAD</u>	

## Prepared by:

# Chesterfield Council on Aging

#### **Directory Committee**

Susie G. Bridgeman Dunlop House Assisted Living

Shelley Brinson

Diane Peterson Chesterfield County Senior Advocate

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Special Thanks To:
CJW Medical Center, Bradford S. Hammer,
Deputy County Administrator for Human
Services, Members of the Chesterfield Council
on Aging, and Gail Howerton of Dunlop House.

## **EMERGENCY NUMBERS**

| Fire          | 911 |
|---------------|-----|
|               |     |
| <b>Police</b> | 911 |

| Medical – | All Rescue | Squads | 911 |
|-----------|------------|--------|-----|
|-----------|------------|--------|-----|

# **NON - EMERGENCY NUMBERS**

| Fire   | <b>748-1431</b> |
|--------|-----------------|
| Police | <b></b>         |

# **RESCUE SQUADS**

| Bensley         | <b>748-6122</b> |
|-----------------|-----------------|
| Ettrick/Matoaca |                 |
| Forest View     | 232-8971        |
| Manchester      | 276-4244        |